

CITY OF LOS ANGELES
INTER-DEPARTMENTAL CORRESPONDENCE

Date: February 20, 2017

To: Honorable Members of the Homeless Strategy Committee

From: 
Richard H. Llewellyn, Jr., Interim City Administrative Officer

Subject: **Comprehensive Homeless Strategy – Quarterly Performance Report
Fiscal Year 2017-18 Second Quarter**

Attached is the Fiscal Year 2017-18 second quarter Comprehensive Homeless Strategy (CHS) Quarterly Performance Report (QPR). This QPR provides the quarterly CHS metrics data and highlights key accomplishments.

Some of the accomplishments described include:

- Continued implementation of Proposition HHH (Strategy 10D);
- Expansion of jail in-reach services (Strategy 3D);
- Expanded access to public restrooms (Strategy 6F); and
- Affordable housing linkage fee passage (Strategy 7F).

This QPR provides metrics data for 51 metrics across 16 strategies.

REPORT FROM

OFFICE OF THE CITY ADMINISTRATIVE OFFICER

Date: February 20, 2018

Council File No. 15-1138-S1

Council District: All

To: Richard H. Llewellyn, Jr., Interim City Administrative Officer

From: Meg Barclay, Homeless Coordinator

Subject: **Comprehensive Homeless Strategy – Quarterly Performance Report Fiscal Year 2017-18 Second Quarter**

SUMMARY

This is the Fiscal Year (FY) 2017-18 second quarterly performance report (Q2 QPR) on the City's Comprehensive Homeless Strategy (CHS) for your review and submission to the Homeless Strategy Committee. This report highlights key accomplishments, metrics data, a new initiative, and provides an update on the CHS strategy review process.

DISCUSSION

Accomplishments

The status and next steps for each individual strategy are provided in Attachment 1. Key accomplishments and challenges in Q2 are discussed below.

Key Accomplishments

- Proposition HHH (Prop HHH) Second Year Implementation (Strategy 10D)
 - The Housing and Community Investment Department (HCID) released the 2017 Prop HHH Permanent Supportive Housing Loan Program Call for Projects (CFP) in December 2017. The Prop HHH Facilities Program Request for Proposals closed on November 3, 2017. The Q3 QPR will provide the results of these processes.
- Permanent Supportive Housing Memorandum of Understanding (Strategy 7J)
 - In December 2017, the City, represented by HCID, executed a Memorandum of Understanding (MOU) with the County of Los Angeles (County) and the Housing Authority of the City of Los Angeles (HACLA) to support development, operations, and supportive services in permanent supportive housing. According to the MOU, HCID will finance development of PSH units, HACLA will provide operating subsidies in the form of project-based Section 8 vouchers, and the County will fund supportive services in PSH units with County Measure H revenue.
- Affordable and Supportive Housing Production (Strategy 10A)
 - Through the Affordable Housing Trust Fund Pipeline, HCID financed 208 affordable units and 124 supportive units, and construction was completed on 387 affordable units and 70 supportive units.

- Expansion of Jail In-Reach (Strategy 3D)
 - The Los Angeles Police Department (LAPD) expanded in-reach services at the Downtown Metropolitan Detention Center and Valley Regional Jail to include Mondays from 12 p.m. to 5 p.m. These services continue at all three regional municipal jails from 12 p.m. to 5 p.m. on Fridays. To date, 1,205 homeless arrestees have been offered services and 713 have consented to receiving services. 491 Coordinated Entry System (CES) referrals have been made and 50 CES assessments have been completed.
- Expand Access to Public Restrooms (Strategy 6F)
 - The ReFresh Spot in Skid Row opened on December 4, 2017. This facility provides restrooms, showers, laundry in addition to case management services.
 - On December 12, 2017, in response to the Hepatitis A outbreak declared by the Los Angeles County Department of Public Health, the City Council adopted recommendations to expand public bathroom access for persons experiencing homelessness (C.F. 17-1092). These recommendations included two pilot programs. The Mobile Pit Stop pilot will operate twelve (12) hours per day, seven (7) days per week, at five (5) sites; at each site, an attendant will be present for all 12 hours of operation. The other pilot program will station attendants for 12 hours per day, seven (7) days per week, at three (3) Automated Public Toilets (APTs). The two programs are scheduled to begin operations in March 2018.
- Affordable Housing Linkage Fee (Strategy 7F)
 - The Council adopted the Affordable Housing Linkage Fee ordinance on December 13, 2017 (C.F. 17-0274). The Department of City Planning estimates that when fully implemented, this fee will generate up to \$104 million annually.
- Expand Rapid Re-housing (Strategy 7B)
 - 609 individuals were placed in permanent housing through the rapid re-housing program in Q2, an increase from 500 in Q1.
- Targeted Local Hire (Strategy 9B)
 - 4,036 employment applications have been received through the Targeted Local Hire Program as of December 31, 2017. As a result, twenty-two City departments have hired or made offers to 186 candidates, 23 of whom indicated they have experienced homelessness.

CHS Metrics

The CHS metrics framework was approved in June 2017 (C.F. 15-1138-S25). The framework is comprised of strategy-level and headline metrics. These metrics, in conjunction with data gathered since the implementation of the CHS, will establish baseline data used to inform goal-setting for strategies going forward.

139 strategy-specific metrics were identified across all of the CHS strategies. 77 metrics across 22 strategies were scheduled to report data on or before FY 2017-18 Q2. Departments report that data for 23 of these metrics are not yet available. An additional 3 metrics are not reported this quarter since they are reported on a biannual or annual basis. Therefore, Q2 data is available for 51 metrics across 16 CHS strategies. Attachment 2 provides this strategy-level data. Attachment 3 summarizes strategy-level data by headline metrics.

Data associated with each headline metric is summarized as follows:

- Expansion of supply of affordable and homeless housing:
 - 387 HCID-financed affordable housing units and 70 supportive housing units were completed, up from 316 and 0, respectively in Q2 (Strategy 10A).
 - 1,566 additional applications have been received and a total of 2,349 permits have been issued for Accessory Dwelling Units (ADUs) (Strategy 7K).
- Number placed in permanent housing:
 - A total of 1,097 persons and 2,101 households have been placed in permanent housing through interactions with LAHSA contractors and as a result of HACLA's Homeless Incentive Program (Strategies 4A, 4F, 7B, and 7H). This is roughly the same as these strategies' Q1 outcomes (1,181 persons and 2,021 households, respectively).
 - Of all adults exiting bridge housing, 50% exited to permanent housing, up from 43% in Q1 (Strategy 7O). The balance of adults exiting bridge housing in Q2 exited to temporary destinations (e.g. temporary stays with friends or family, 22%), to unknown destinations (e.g. those whose homelessness was resolved without additional assistance from the homeless crisis response system, 16%), to institutions (e.g. jail, hospital, 7%), or to unsheltered destinations (5%).
 - The length of time from assessment to housing match decreased from 137 to 118 days in Q2 (Strategy 4A).
- Number placed in temporary housing:
 - 251 individuals were discharged to temporary housing through the jail in-reach program (Strategy 3D). This data was not available in Q1.
 - 17 individuals were served through the Pilot Safe Parking Program, similar to 18 individuals reported in Q1 (Strategy 6B).
 - The average length of stay in crisis/bridge housing increased from 32 days in Q1 to 85 days in Q2 for individuals, and from 29 in Q1 to 80 in Q2 days for families. (Strategies 4A and 4F, respectively). The average length of stay in shelter across all programs has increased from 28 to 90 days (Strategy 7O).
 - LAHSA reports that these increases in stays may be due to a combination of improved service provision and participants' willingness to stay engaged, in addition to the fact that additional programs opened in the last two quarters, which would have produced shorter stays in Q1.
- Number who are prevented from becoming homeless or being discharged into homelessness:
 - 524 families received prevention services through CES in order to stabilize and maintain existing housing in Q2, up from 411 in Q1; 44% of families were able to successfully retain their housing. (Strategy 4F). The remaining 56% exited to other destinations, including unknown and/or self-resolving.

- Number who Retain Housing from Date of Placement:
 - 90% of persons retained housing for 12 months through efforts to strengthen CES technology, staffing and standardization, down from 95% in Q1 (Strategy 4A). Though there is not enough data to draw definitive conclusions, LAHSA reports the decrease may be reflect a more strategic targeting of resources towards households with higher vulnerability, which could lead to a decline in housing retention.
 - 98% of households retained housing over the following year through integration and strengthening of family and transition age youth CES, similar to last quarter's 100% (Strategy 4F).

- Number who gain employment or enroll in vocational training/education:
 - 517 households have increased their income through participation in CES (Strategy 4A).
 - 54 adults were placed in competitive employment through social enterprise, more than double the 20 adults reported in Q2 (Strategy 9A).
 - 23 homeless adults were hired by the City of Los Angeles, up from 15 in Q1 (Strategy 9B).
 - 1,318 women were employed through homeless women's employment development, down from 1,455 in Q1 (Strategy 9L).
 - 12% of emergency shelter participants saw an increase in income, a slight increase from 10% in Q1 (Strategy 7O).

New Initiative

Temporary Structures Working Group

In response to the immediate need for shelter facilities while City-financed supportive housing units are being constructed, the Mayor's Office and the the City Administrative Officer (CAO) have convened a working group of City staff, including the City Attorney's Office, the Chief Legislative Analyst, the Los Angeles Homeless Services Authority, Public Works Bureau of Engineering, General Services, Building and Safety, and Fire, to explore options to use temporary structures (e.g., trailers, large tension membrane tents, etc.) to more quickly establish shelter facilities. The team is also preparing recommendations to take advantage of a new state law to establish alternative health and safety standards, which would streamline shelter development, while ensuring safety standards.

CHS Strategy Review

The County of Los Angeles awarded the City \$70,000 to review the CHS to determine whether existing strategies need to be revised, consolidated, or whether new strategies are needed (C.F. 17-1001). The CAO is contracting with a consultant to begin work by the end of February 2018. We will present recommendations resulting from this assessment by August 2018.

Attachments

1. Comprehensive Homeless Strategy Second Quarter (Q2) Status Summary by Strategy
2. Comprehensive Homeless Strategy Second Quarter (Q2) Metrics – Strategy-level Report
3. Comprehensive Homeless Strategy Second Quarter (Q2) Metrics – Headline Summary

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
3A - Standardize First Responder Training for Homeless	<ul style="list-style-type: none"> Mental Health Intervention Training (MHIT) continues citywide. The Homeless Outreach and Proactive Engagement (HOPE) Teams and all homeless details will continue to enroll new Officers who have not completed MHIT. 	<ul style="list-style-type: none"> Mental Health Intervention Training (MHIT) training will continue to be available to all Officers citywide. Updating Officers on relevant homeless issues will continue to be a priority. The Senior Lead Officer (SLO) loans to the Homeless Outreach and Proactive Engagement (HOPE) teams will continue citywide. Additional training for SLOs on homeless issues will continue to be available when requested. LAPD will continue to collaborate with outside entities to gain a broader perspective on homeless issues. LAPD will re-evaluate the collection of data and continue to collaborate with HOPE partners for accuracy. 	Y	LAPD	Dominic Choi, Monique Contreras
3B - Develop Encampment Engagement Protocol	<ul style="list-style-type: none"> The development of the data management system is 90% completed pending Recreation and Parks (RAP) protocols. 	<ul style="list-style-type: none"> Complete all protocols and ordinances for field implementation by quarter's end. 	Y	BOS	Steve Pedersen, Gonzalo Barriga
3C - Widen Access to First Responder Teams for Homeless	<ul style="list-style-type: none"> See Strategy 3A. 	<ul style="list-style-type: none"> See Strategy 3A. 	Y	LAPD	Dominic Choi, Monique Contreras
3D - Expansion of Jail In-Reach	<ul style="list-style-type: none"> During this quarter, Custody Services Division (CSD) expanded in-reach services to include Mondays from 12 PM – 5 PM at the Downtown Metropolitan Detention Center and Valley Regional Jail. In-reach services continue to be provided from 12 PM – 5 PM each Friday at all three regional jails. From inception of the program through December 29, 2017, a total of 1205 inmates have been offered access to on-site in-reach personnel. Seven Hundred Thirteen (713) inmates consented to receiving service and were interviewed by one of the three providers. Fifty (50) Coordinated Entry System (CES) assessments were completed as well as 491 CES referrals. This is in addition to numerous housing, substance use, and mental health referrals. 	<ul style="list-style-type: none"> Continue in-reach at the Metropolitan Detention Center, Valley Regional Jail two days per week. Train additional in-reach staff and expand services from one day per week to two days per week at 77th Regional Jail. 	Y	LAPD	Gary Newton

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
3E - Integration with County Health Sobering Centers	<ul style="list-style-type: none"> The Sobering Center is currently serving clients that have been referred by Los Angeles Homeless Services Authority (LAHSA) Emergency Response Teams (ERTs). LAPD and LAFD continue to staff up and operationalize "Sober Units". 	<ul style="list-style-type: none"> Begin planning for Homeless Management Information Systems (HMIS) integration. 	Y	LAFD, LAPD, LAHSA	LAFD: Doug Zabilski; LAPD: Dominic Choi, Monique Contreras; LAHSA: Becky Gross
4A - Strengthen CES Technology, Staffing & Standardization	<ul style="list-style-type: none"> This strategy has been implemented. Expansion and enhancements to the system continue. An annual day-long kick-off and planning session was held with Coordinated Entry System (CES) agencies for all three populations. This allowed each Service Planning Area (SPA) to begin developing goals for FY 18-19. With the support of national technical assistance LAHSA continues to work with the community input in working to create a set of policies for the Los Angeles Coordinated Entry System. There are two sets of groups that meet monthly. An online training portal was selected and is in the process of being implemented. The portal will allow to track what training staff have participated in for community organizations. The training academy has started training cohorts through GAP funding that was provide until an agency can be selected through a competitive bid. Contracts were awarded that included funding for additional Regional Coordination funding. Additional funding added requires that each SPA have a CES regional director who ensures connections between the populations and a data coordinator to support SPA data needs. 	<ul style="list-style-type: none"> LAHSA will release an RFP for representative payee services. LAHSA will develop and release an RFP for housing location. LAHSA is still engaging stakeholders and the CDC in finalizing design for the Housing Location program. The RFP will be released in February. LAHSA will complete an initial set of CES policies through the CES Policy Work group and Council by the end of FY 17-18. 	Y	LAHSA, HSC	LAHSA: Josh Hall; HSC: Meg Barclay, Jack Reef, Brenda Shockley
4B - Strengthen Departmental Support for Homeless Case Managers	<ul style="list-style-type: none"> Currently there is an established referral form for County departments which has been approved through all the department counsels. This use of this form has just been implemented in County departments and could be expanded for use by LA City departments. LAHSA has provided training to the Department of Parks and Recreation around the Coordinated Entry System and assisting people who are experiencing homelessness access services through the system. City has been working with County to attend County "Train the Trainer" sessions. 	<ul style="list-style-type: none"> Expand use of referral forms to LA City departments. Have representatives from the City attend a "Train the Trainer" session. 	Y	LAHSA, HSC	LAHSA: Paul Duncan, José Delgado; HSC: Meg Barclay, Jack Reef, Brenda Shockley

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4C - Strengthen CES Data Sharing and Tracking	<ul style="list-style-type: none"> Continued migration to Clarity Homeless Management Information System (HMIS): remaining historical records handed off to HMIS vendor and being reviewed for quality. Meeting with prioritized list of county departments that need more direct access to HMIS. County departments assessed to need access are reviewing agreements necessary to gain access. Dashboards in final review stage and expected to be published first week of February. Moving forward with data sharing with the Housing Authority of the City of Los Angeles (HACLA) for Veterans Affairs Supportive Housing (VASH) and Continuum of Care (CoC) programs until clarification from HUD on privacy/legal barriers to other homeless programs' data. Meeting to discuss AB210, which may provide additional avenues for centralized access to data. 	<ul style="list-style-type: none"> Obtain data sharing limitation clarification from the Department of Housing and Urban Development (HUD). 	Y	LAHSA, HSC, County CEO	LAHSA: Josh Decell; HSC: Meg Barclay, Jack Reef, Brenda Shockley
4D - Discharge Data Tracking System and Planning Guidelines	<ul style="list-style-type: none"> Continued migration to Clarity HMIS: Remaining historical records (including uploaded documents and photos) handed off to HMIS vendor and currently in quality review phase prior to appending into the system for all users. Meetings with Los Angeles County Department of Children and Family Services (DCFS) and Probation to assess need for access to HMIS. DCFS and Probation are reviewing agreements required to gain access. Although the HMIS vendor charges a fee per user license, Los Angeles Homeless Services Authority (LAHSA) committed to providing access to the system on a smaller scale until more cost analysis can be done. Meeting with DCFS to explore regular data sharing between the department and LAHSA to better track overlaps in populations served and exploring implementing flags in respective systems. Meeting to discuss AB210, which may provide avenues for centralized access to data. 	<ul style="list-style-type: none"> Build flags into Homeless Management Information System (HMIS) to track the 5% List and additional indicators necessary to better coordinate discharge. Continue to engage hospitals/jails/Los Angeles County Sheriff's Department (LASD)/Los Angeles County Department of Children and Family Services (DCFS)/etc. to discuss opportunities for leveraging HMIS data to support discharge planning. Incorporate the Service Prioritization Decision Assistance Tool (J-SPDAT) into HMIS to begin implementing. 	N	LAHSA	Josh Decell

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4E - Supportive Services Standards for Subsidized Housing	<ul style="list-style-type: none"> The working group has identified the Baseline of High Quality Supportive Services in Subsidized Housing for the various populations. These services reflect Pre Housing (Outreach Services) and Post Housing Services (Housing Retention) that is tied to levels of success, goals, and funding sources, if applicable. The shift to Measure H funding for supportive services through County strategy D7 has in effect standardized services since there is now one sole funder for all services. 	<ul style="list-style-type: none"> Provide report to Homeless Strategy Committee (HSC) on results of the shift to Measure H funding for supportive services. 	N	HACLA	Ryan Mulligan
4F - Integration and Strengthening of Family and TAY CES	<ul style="list-style-type: none"> Los Angeles Homeless Services Authority (LAHSA) continues to work on its alignment of all three populations within the Coordinated Entry System (CES)—Adults, Families, and Youth. LAHSA has reviewed contract requirements for all three systems and aligned them where possible and appropriate. In creating new contracts for the Families population and contract renewals for the Adult and Youth populations, LAHSA developed new Scopes of Required Services (SRS) with core content that is consistent across all three populations. The Families system has recently been funded to staff Regional Coordinators to align with regional coordination structures in the Adult and Youth systems. This allows for the Families system’s lead agencies to designate staff specifically for integrating other services in the system and communicating across populations where appropriate. Additional regional coordination capacity has been expanded within the Youth system as well. With funding from Measure H and United Way, each service planning area (SPA) received funding to hire a SPA-level CES Director, who will support all three systems and will work to ensure that housing and services are aligned and integrated across populations to the greatest extent possible. Funding through LA County Measure H has created additional capacity within both the Families and Youth systems, including aforementioned expanded regional coordination as well as additional crisis and bridge housing and rapid re-housing. 	<ul style="list-style-type: none"> LAHSA will finalize awards for Youth Family Reconnection models, and will determine a procurement strategy for youth drop-in center enhancements. The CES Policy Work Group and CES Policy Council will approve policies related to Prioritization and Referral that further align the Adults, Families, and Youth systems. 	N	LAHSA	Paul Duncan
5A - Establish Homelessness Coordinator	<ul style="list-style-type: none"> Completed. 	<ul style="list-style-type: none"> Completed. 	Y		

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5B - Establish Homeless Strategy Committee	<ul style="list-style-type: none"> Completed. 	<ul style="list-style-type: none"> Completed. 	N		
5C - Establish Regional Intergovernmental Coordination	<ul style="list-style-type: none"> Identified agencies and informal working groups where elected officials and staff from the City of Los Angeles interact with elected officials and staff from other jurisdictions on homelessness issues. Identified key data concerning each of these agencies and working groups, such as staff and meeting schedules, to understand how the City can interact and share information. Identified issues that would be relevant for intergovernmental discussions. 	<ul style="list-style-type: none"> Present list of recommendations for Intergovernmental Cooperation to the Homeless Strategy Committee for consideration. 	N	Mayor's Office, CLA, Council, Adjacent Legislative Bodies, Los Angeles Council of Governments	Mayor: Brenda Shockley; CLA : John Wickham; Council: Rachel Brashier
5D - Evaluate LAHSA JPA	<ul style="list-style-type: none"> Staff recommend that work on this strategy be placed on hold for now. Recommendations regarding the LAHSA Joint Powers Authority Agreement and Composition of the LAHSA Commission may arise as the Strategy is further implemented. 	<ul style="list-style-type: none"> On Hold. 	N	HSC	Meg Barclay, Ivania Sobalvarro, Brenda Shockley
5E - Create Regional Homelessness Advisory Council	<ul style="list-style-type: none"> This strategy has been fully implemented. The Regional Homeless Advisory Council (RHAC) has been established and is holding regular meetings. 	<ul style="list-style-type: none"> The RHAC will continue to convene quarterly. 	N	LAHSA	Jessica Reed
5F - Coordinate Homeless Support with LAUSD	<ul style="list-style-type: none"> Higher Education and Homelessness workgroup established, holding regular meetings. 	<ul style="list-style-type: none"> Continue to monitor County Measure H proceedings to ensure funding is provided to Los Angeles Unified School District (LAUSD). County Measure H funds are expected to be provided to LAUSD to establish Homeless Liaisons that will help to connect LAUSD students and families that are homeless or at-risk of homeless to services and housing. LAUSD will expand program services in SPAs 2, 4, 5, 6, 7, & 8 where the Pupil Service and Attendance (PSA) Counselors will add a day of service in each of the Lead Agencies. The expansion will include increasing days working with the Family Coordinated Entry System, but also outreach to the Youth CES one day a week. 1 full-time PSA Counselor position will be added in year one. 	N	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef

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6A - Co-Locate Homeless Services Within Homeless Storage Facilities & Create New Facilities	<ul style="list-style-type: none"> • CD8 Navigation Center is in final design stage. 	<ul style="list-style-type: none"> • Complete the design of the CD8 Navigation Center by the end of Q3. • Continue to research sites for navigation centers in other council districts. 	Y	LAHSA, CAO	LAHSA: Apryle Brodie; CAO: Bernyce Hollins, Ramon Soto
6B - Establish Citywide Safe Parking Program	<ul style="list-style-type: none"> • The safe parking pilot program began in June 2017. Special Service for Groups - Homeless Outreach Program Integrated Care System (SSG HOPICS) operates the program at a church in South Los Angeles. There are 10 families currently enrolled in this program. • LAHSA is exploring additional sites and program design options. 	<ul style="list-style-type: none"> • Identify additional sites for additional safe parking programs. 	Y	LAHSA	Becky Gross
6C - Establish Citywide Mobile Shower and Public Restroom System	<ul style="list-style-type: none"> • The ReFresh Spot on Crocker Street in Skid Row is now open. The center operates 6 days a week and provides shower, laundry, and restroom facilities. 	<ul style="list-style-type: none"> • Release procurement in March 2018 for July 1st start date to continue program. 	Y	LAHSA	Apryle Brodie
6D - Identify Public Land for Homeless Facilities	<ul style="list-style-type: none"> • To date, funding has been provided for one navigation center in CD 8. That project is in design. • Motions have been introduced to evaluate the feasibility for the following: one temporary housing site at El Pueblo in CD 14, one bridge housing site at a Bureau of Sanitation site in CD 4, one homeless shelter site at a DOT facility in CD 13, one homeless storage site at a DWP-owned site in CD 2, and one homeless storage site at an LAPD facility in CD 15. 	<ul style="list-style-type: none"> • The goal by the end of Q3 in 2017-18 is to: 1) get Council approval and funding for the temporary housing site in CD 14; and, 2) get Council approval and Prop HHH PEP funding for projects in CD 4, CD 2, CD 13 and CD 15. 	Y	CAO	Bernyce Hollins, Ramon Soto
6E - Evaluate Homeless Navigation Centers	<ul style="list-style-type: none"> • This is a report back strategy regarding the feasibility of creating a navigation center model in the city. The report is complete and was presented to the Homeless Strategy Committee and the Homelessness and Poverty Committee in October 2017. 	<ul style="list-style-type: none"> • Strategy Work is complete. 	Y	LAHSA	Apryle Brodie
6F - Expand Access to Public Restrooms	<ul style="list-style-type: none"> • The Department of Recreation and Parks has expanded maintenance services at 15 Council District-identified locations. This expanded maintenance provides two dedicated maintenance staff from 1pm – 5pm. • The 24-Hour Public Access at Venice Beach and expanded access after hours at other locations is on standby until the LAMC 63.44 can be amended to extend operational hours. • The ReFresh Spot was opened in Skid Row, providing restrooms, showers, and laundry facilities. 	<ul style="list-style-type: none"> • Expand access through mobile pit stop pilot program (CF 17-1092) in five Council Districts beginning in March. • The Department of Recreation and Parks (RAP) will continue with the goal of making 24-Hour Restroom at Venice Beach operational. 	Y	RAP	RAP: Jimmy Kim
7A - Shelter System Personnel Need for Bridge Housing Conversion	<ul style="list-style-type: none"> • Report back completed. Metrics to be tracked under Strategy 70. 	<ul style="list-style-type: none"> • Report back completed. Metrics to be tracked under Strategy 70. 	Y	LAHSA	Jeffrey Proctor

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7B - Expand Rapid Re-Housing	<ul style="list-style-type: none"> LAHSA began piloting an Active Contract Management model with adult rapid rehousing providers in October. As part of this effort, LAHSA will be providing agencies access to a monthly dashboard featuring their agency performance. Additionally, LAHSA will provide an analyst who will review the report data with each agency. 	<ul style="list-style-type: none"> LAHSA will finalize a gaps analysis within the family system. The increase in demand for rapid re-housing for families has also lead to increased caseloads. LAHSA is currently working to develop recommendations and next steps to address that within the analysis. 	Y	LAHSA	Paul Duncan
7C - Expand Adaptive Reuse for Homeless Housing	<ul style="list-style-type: none"> Report back pending. 	<ul style="list-style-type: none"> Report back pending. 	N	HCID	Helmi Hisserich
7D - Using Public Land for Affordable and Homeless Housing	<ul style="list-style-type: none"> Affordable Housing Opportunity Sites (AHOS) Round 1: Of the approved sites, one entered into Exclusive Negotiating Agreements (ENAs) and two entered into Disposition and Development Agreements (DDAs). AHOS Round 2: During Q1 2017-18, four sites were recommended to be leased or sold as affordable housing sites. The request for proposal (RFP) was issued by HCID in December 2017. Responses are due in March 2018. 	<ul style="list-style-type: none"> HCID anticipates entering into an Exclusive Negotiating Agreement (ENA) with another Round 1 site in Q3. CAO will identify additional sites for Affordable Housing Opportunity Sites (AHOS) Round 3. 	Y	CAO	Jacqueline Wagner, Blair Miller
7E - Annualize Joint Affordable & Homeless Housing Reports	<ul style="list-style-type: none"> HCID is in the process of enhancing its proprietary data system - Housing Information Management Systems (HIMS). This enhancement will improve HCID's ability to report on homeless units. 	<ul style="list-style-type: none"> Establish an outline of the final report and assign parts to each agency/department. Set up a timeline that leads to the report completion/release date. Incorporate data from Housing Gaps Analysis, to be completed in Q3. 	N	HSC, LAHSA	HSC: Meg Barclay, Dora Huerta, Ben Winter; LAHSA: Juhyun Sakota

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
7F - Linkage Fee Nexus Study	<ul style="list-style-type: none"> The Affordable Housing Linkage Fee (AHLF) ordinance was adopted by the City council on December 13, 2017, along with a companion ordinance establishing the Housing Impact Trust Fund (HITF) and a fee resolution. During this quarter, the Department of City Planning (DCP) also worked with the project consultant to complete a revised revenue estimate to reflect policy changes introduced to the draft ordinance as part of the adoption process. This resulted in a revised revenue estimate of \$104 million per year once the full fee has gone into effect. 	<ul style="list-style-type: none"> The Affordable Housing Linkage Fee (AHLF) ordinance will become effective on February 17, 2018, at which time no fee will apply. The fee will begin phase-in in June 2018 (Q4). During this quarter, the Department of City Planning (DCP) will continue coordination with the Department of Building and Safety (LADBS) in preparation for implementation of the AHLF, including preparation of an implementation guide. In addition, the Housing and Community Investment Department (HCIDLA) has been directed to report back to the City Council with an expenditure plan for the Housing Impact Trust Fund (HITF). 	Y	DCP	Matthew Glesne, Cally Hardy

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
7G - Implement Existing & Recommend New CEQA Zoning Reforms	<ul style="list-style-type: none"> • Southern California Association of Governments (SCAG) Grant – California Environmental Quality Act (CEQA) Streamlining: The Department continues to accept applications for projects utilizing the new CEQA streamlining provisions in state law. • Strategic Growth Council Grant – SB 743 Transition: <ul style="list-style-type: none"> - New Transportation Impact Study Guidelines were released by the Department of Transportation (LADOT) in December 2016 as part of the Strategic Growth Council Grant related to SB 743 Transition. - The remainder of this project, which will result in a shift of how transportation impacts are measured and is expected to facilitate the development of transit-oriented projects, is anticipated to be completed in approximately one year. - In addition, the Governor’s Office of Planning and Research released the proposed comprehensive CEQA Guidelines update in November 2017. Among other things, these guidelines include proposed updates related to analyzing transportation impacts pursuant to SB 743. - The Natural Resources Agency is currently receiving comments, and plans to release the final guidelines in fall 2018. - The Department continues to track the progress of the new guidelines as part of the SB 743 Transition effort. • Please also refer to Strategy 7Q for related exercises that will also result in CEQA efficiencies and incentives for affordable housing, including permanent supportive housing. 	<ul style="list-style-type: none"> • Continue work on SB 743 transition. 	N	DCP	Matthew Glesne, Cally Hardy

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
7H - Facilitate Utilization of Federal Housing Subsidies	<ul style="list-style-type: none"> The Homeless Incentive Program (HIP) has transitioned into Measure H funding and has started to implement new processing procedures. The HIP continues to receive inquiries from landlords with potential units under this new funding. As of December 31st, 2017, under the Measure H contract, HIP has received 329 inquiries, of which 312 are being processed towards potential unit approval/incentive issuance. The Housing Authority of the City of Los Angeles (HACLA) participated in a Landlord Breakfast at the West LA Department of Veterans Affairs (VA) to inform landlords of the program. HACLA has also internalized the payment issuance for all incentives through HIP, providing owners with the option of direct deposit. HACLA hosted a Landlord Meet and Greet on October 19th, 2017 to provide owners with incentive updates. 	<ul style="list-style-type: none"> Assist 300 additional individuals/families with move in cost. Partner with the Housing Authority of the City of Los Angeles (HACLA) and HCIDLA to present at upcoming owner workshops. 	Y	HACLA	Carlos VanNatter, Ryan Mulligan
7I - Regional Coordination of LA City & County Housing Authorities	<ul style="list-style-type: none"> HACLA has sent a draft interagency agreement for the Housing Authority of the City of Long Beach (HACLB) to present to their attorney. HACLA reached out to the Compton Housing Authority and is awaiting further discussion on a potential agreement. 	<ul style="list-style-type: none"> Sign the agreement with the Housing Authority of the City of Long Beach (HACLB). Meet with Compton Housing Authority to further discuss the possibility of an agreement. 	N	HACLA	Carlos VanNatter, Ryan Mulligan
7J - Housing Choice Vouchers for Permanent Supportive Housing	<ul style="list-style-type: none"> HACLA Released Project-Based Voucher Notice of Funding Availability (PBV NOFA) on November 20th, 2017. In addition, HACLA made 300 vouchers available for PBV and/or HUD-VASH PBV. Memorandum of Understanding (MOU) executed between HACLA, HCID, and the County to support development, operations, and supportive services in permanent supportive housing. According to the MOU, HCID will finance development of PSH units, HACLA will provide operating subsidies in the form of project-based Section 8 vouchers, and the County will fund supportive services in PSH units with County Measure H revenue. 	<ul style="list-style-type: none"> Award Project-Based Voucher Notice of Funding Availability (PBV NOFA) at January board meeting. 	N	HACLA	Carlos VanNatter, Ryan Mulligan

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
7K - Development of Second Dwelling Units Pilot Program	<ul style="list-style-type: none"> The City continues implementation of the new state Accessory Dwelling Unit (ADU) standards (AB 2299 and SB 1069), which have significantly increased the ability of residents to build and convert existing structures to ADUs. Since the laws went into effect on January 1, 2017, the City has seen a significant increase in ADU production, from between 50-70 a year previously, to 2,349 ADU permits issued and an additional 1,566 ADU applications received through December 31, 2017. Of those which have received a building permit, 319 have received a Certificate of Occupancy. While state law is now in effect, the City is pursuing the adoption of its own, more tailored ADU ordinance. This ordinance is intended to apply the new state laws to the development and conversion of ADUs within the City, but adds additional regulation governing their allowable size and location. The Department of City Planning is currently working with the City Attorney's Office for Form and Legality review of the draft ordinance. 	<ul style="list-style-type: none"> Continue Form and Legality review with City Attorney's Office for Accessory Dwelling Unit ordinance. 	N	DCP	Matthew Glesne, Cally Hardy
7L - Establish Planning and Zoning Policy on Homeless Micro Units	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	N	DCP	Matthew Glesne, Cally Hardy
7M - Reform Site Plan Review Ordinance for Homeless Housing	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	N	DCP	Matthew Glesne, Cally Hardy
7N - Evaluate Youth Housing Needs	<ul style="list-style-type: none"> HACLA continues to include Transitional Age Youth (TAY) as one of the targeted populations in its NOFA's for PBV program. HACLA continues to receive referrals through the Los Angeles County Department of Children and Family Services (DCFS) for Section 8 Vouchers for TAY. HACLA has 43 vouchers targeted for TAY: <ol style="list-style-type: none"> 23 contracted 6 vouchered 6 pending interview 8 waiting for referrals HACLA has 8 Project-based buildings with approximately 109 units targeting TAY households. HACLA was awarded 14 PBV units for TAY to come online in April 2019. 	<ul style="list-style-type: none"> HACLA continue to track TAY referrals in its Section 8 and PBV programs. 	N	HACLA	Carlos VanNatter, Ryan Mulligan

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
7O - Expanding Emergency Shelter and Improving Access	<ul style="list-style-type: none"> LAHSA released an RFP that included \$4.7 million in Measure H E8 funds for Crisis and Bridge Housing programs for Transitional Age Youth (ages 18-24) and Single Adults. Funding recommendations were made in October and November. The RFP awarded \$2,544,080 to create 302 new Crisis and Bridge Housing beds, to begin operations February 2018. LAHSA released an RFP October 19th, soliciting proposals to create new Bridge Housing beds for women experiencing homelessness. <ul style="list-style-type: none"> The RFP requires that trauma-informed care be incorporated into all elements of the program’s design and operations, with the understanding that trauma greatly impacts a participant’s ability to receive and participate in services. The program is designed with the intent that the women who will become program participants are quickly bridged to permanent housing resources, while also being taught to recognize triggers and develop healthy coping skills. Six (6) applications were received and final funding decisions are still pending, with contract authorizations and program start dates anticipated by March 2018. 	<ul style="list-style-type: none"> Contracts start for additional crisis and bridge housing beds funded by Measure H. 	Y	CAO, CLA, LAHSA	CAO: Meg Barclay; CLA: Jack Reef; LAHSA: Jeff Proctor
7P - Study Shared Housing Programs	<ul style="list-style-type: none"> LAHSA funded HOPICS and LA Family Housing to operate a shared housing pilot in conjunction with their rapid re-housing programs through the end of calendar year 2017, and these programs will subsequently submit feedback and outcomes to LAHSA. Additionally, LAHSA used City funding to enter into a contract with SHARE! for an additional shared housing pilot program. 	<ul style="list-style-type: none"> By the end of Q3, LAHSA will complete a report on shared housing examining current utilization of shared housing and the potential opportunities for expansion and improvement. LAHSA will continue to work with other rapid re-housing providers to obtain regular feedback on shared housing and what is and is not working in approaches to encourage and utilize shared housing opportunities. 	N	LAHSA	Paul Duncan

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
7Q - Support House LA Initiative	<ul style="list-style-type: none"> • Reporting on strategies 7L, 7M, 8A, 8B and 8C is now consolidated under this strategy. • Permanent Supportive Housing (PSH) Ordinance: <ul style="list-style-type: none"> - PSH Ordinance was approved with amendments by the City Planning Commission on December 14, 2017. The item will now move forward to the City Council for consideration. • Update to Density Bonus Ordinance: <ul style="list-style-type: none"> - DCP held multiple internal working group meetings with DCP staff to identify initial ordinance concepts. The Department continues to conduct research and identify draft concepts for inclusion in the draft ordinance. • TOC Guidelines: <ul style="list-style-type: none"> - The Transit Oriented Communities (TOC) Guidelines became effective on September 22, 2017. The Department continues to process applications under the new TOC Guidelines. - As of the end of Q2, 16 TOC cases had been submitted, accounting for 803 total units, of which 239 are affordable (99 Extremely Low Income (ELI) units, 87 Very Low Income (VLI) units, and 53 Low Income (LI) units). - The Department has also conducted preliminary reviews for an additional 56 projects, which have proposed a total of 2,474 units, including 532 affordable units (subject to change). - Several 100% affordable projects serving the formerly homeless have already been proposed using the program, including an 85-unit supportive housing project in Westlake and a 51-unit apartment serving extremely low-income households in South LA. 	<ul style="list-style-type: none"> • Permanent Supportive Housing (PSH) Ordinance: The Permanent Supportive Housing Ordinance has been referred to the Planning and Land Use Management (PLUM) and Homelessness and Poverty Committees of the City Council and is currently awaiting scheduling. • Update to Density Bonus Ordinance: Prepare a draft ordinance and begin work on associated environmental document. 	Y	DCP	Matthew Glesne, Cally Hardy
7R - Expand Acces to Flexible Housing Programs	<ul style="list-style-type: none"> • The County Flexible Housing Program (FHP) provides up to approximately \$18,000 per year, per person assisted (\$1,500/month/person, including \$1,050 for rent and \$450/month for supportive services). • The County Health Agency must serve County healthcare recipients, persons in areas that are not accessible to a County health facility are typically not eligible for this program. • As of December 31, 2017: 47% of FHP-assisted households are within the City of Los Angeles (1,325 of 2,812 County-wide). 	<ul style="list-style-type: none"> • Report back pending. 	Y	CAO, CLA	CAO: Meg Barclay CLA: Ivania Sobalvarro

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
7S - Preservation of Affordability Covenants	<ul style="list-style-type: none"> • Outreach to Identified Property Owners, Preservation Transactions, and Workouts: Completed. The initial contact phase of the property owner outreach initiative was completed. HCID is currently working with property owners that expressed interest in extending affordability. In addition, HCID continues to track the at-risk portfolio and will continue maintaining contact with these property owners as covenants near expiration and/or owner's plans change. • Transactions to Extend or Preserve At-Risk Affordable Housing: FY 16-17 Completed. HCID is currently working on extending affordability of 65 unit property with an expiring CRA/LA covenant. No new projects were extended in Quarter II. • Minimize Tenant Displacement: At-Risk Affordable Housing Tenant Outreach and Education Services (AAHTOES): Continued/In process. HCID is currently working to release a transmittal to obtain authority to contract a consultant to provide tenant outreach and education services. Approval of the contract is expected by early January 2018. • Affordable Housing Notice Ordinance – FY 17/18: Pending. HCID will analyze the State law and determine the need for a proposed Notice Ordinance in FY 17-18 Q3. 	<ul style="list-style-type: none"> • Execute a contract for At-Risk Affordable Housing Tenant Outreach and Education Services. • Complete Citywide At-risk Affordable Housing Inventory 2017 Report. • HCID will release a report back with recommendations to City Council to develop incentives and fund programs to preserve at-risk affordable housing in January of 2018. • Continue working with properties that can yield financial and non-financial transactions to extend or preserve at-risk affordable housing. 	N	HCID	Ed Gipson, Lemono Lott
7T - Homeless Prevention and Diversion Programs	<ul style="list-style-type: none"> • HACLA is in the process of arranging a meeting with the Los Angeles County Sheriff's Department, the Los Angeles Police Department (LAPD), Los Angeles County Probation, and LAHSA to discuss collaboration so that HACLA can increase referrals through non-profit agencies for its Demonstration Re-Entry Program, formerly called Pilot Re-Entry. • HACLA's Memorandum of Understanding (MOU) with current non-profits has expired. However, HACLA continues to solicit and receive referrals from non-profits. • HACLA is reaching out to the Diversion and Re-Entry community to gauge their interest in partnering with the HACLA for its Demonstration Re-Entry Program. 	<ul style="list-style-type: none"> • Coordinating with Sheriff's Department, Los Angeles County Probation, LAPD, and LAHSA, to identify and refer individuals experiencing homelessness released from the criminal justice system within the past 24 months that have a family member on the HACLA's Section 8 Housing Choice Voucher Program (HCVP) to non-profits. • HACLA to issue an RFP to select non-profit partners to work with them on the program and provide supportive services to the formerly incarcerated person (FIP) and their families. 	N	HACLA, LAPD, LAHSA	HACLA: Carlos VanNatter, Ryan Mulligan; LAPD: Dominic Choi; LAHSA: Jeanette Robbins
8A - Analyze City-Wide Zoning for Homeless Housing	<ul style="list-style-type: none"> • Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> • Consolidated under Strategy 7Q. 	Y	DCP	Matthew Glesne, Cally Hardy

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
8B - Review Transfer of Floor Area Rights (TFAR), Greater Downtown Housing Incentive Area (GDHIA), & Density Bonus Programs for Homeless Housing Inclusions	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	N	DCP	Matthew Glesne, Cally Hardy
8C - Revise Parking and Trip Credit Guidelines for Homeless Housing	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	N	DCP	Matthew Glesne, Cally Hardy
8D - Reestablish Mello Act Guidance	<ul style="list-style-type: none"> The Los Angeles Department of City Planning (DCP) continues to collaborate with the City Attorney’s Office, HCID, Council District 11, and parties originally involved in a 2000 Settlement Agreement concerning the City’s implementation of the Mello Act. On-going discussions have begun to set parameters, methodologies, and procedures on how to achieve desired outcomes. A working draft ordinance is now being prepared for further discussion. 	<ul style="list-style-type: none"> Completion of Public Comment period and Public Hearing. 	N	DCP	Matthew Glesne, Cally Hardy

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
9A - Employ Homeless Adults by Supporting Social Enterprise	<ul style="list-style-type: none"> • The Economic & Workforce Development Department (EWDD) administers the LA:RISE program (since 2015) that is responsible for to integrating the City's Workforce Development System with Social Enterprise Employers, which includes Alternative Staffing, to deliver workforce and employment services to individuals experiencing homelessness. • Current performance for LA:RISE 3.0 City General Funds (Metric Goal / Actual Performance / % of Goal) <ul style="list-style-type: none"> - Number of participants enrolled 300 / 231 / 77%. - Number of participants placed in subsidized transitional job 300 / 231 / 77%. - Number of participants placed in un-subsidized bridge or competitive employment 150 / 44 / 29%. • Current performance for LA:RISE 3.0 County Measure H Funds (Metric Goal / Actual Performance / % of Goal) <ul style="list-style-type: none"> - Number of participants enrolled 400 / 145 / 36%. - Number of participants placed in subsidized transitional job 400 / 145 / 36%. - Number of participants placed in un-subsidized bridge or competitive employment 200 / 10 / 13%. 	<ul style="list-style-type: none"> • LA:RISE 3.0 has a goal of 85% placement in to transitional subsidized jobs by end of Q3. 	Y	EWDD	Donny Brooks

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	<ul style="list-style-type: none"> The Targeted Local Hire Program has been operational since February 2017. As of December 31, 2017, we now have: <ul style="list-style-type: none"> - 4,036 applicants in our approved pool, with 922 indicating they have experienced homelessness. - 22 City departments and bureaus have hired or have conditional offers now to 186 candidates, with 23 of these candidates indicating they have experienced homelessness. - 40 Referral Agencies (16 City WorkSource Centers and 24 community organizations or agencies providing job preparation and readiness services) that assess job readiness and refer candidates to one of the Program's Application Sites. - 9 Application Sites located around the City where candidates who have been assessed for job readiness can submit an application for the Program. In July 2017, added three (3) new Application Sites to accommodate demand and allow additional accessibility: <ul style="list-style-type: none"> - Original sites: Goodwill, PACE, JVS, El Proyecto, Harbor Gateway, UAW. - Additional sites: Canoga Park, Vernon Central/LA Trade Tech, Hollywood. 	<ul style="list-style-type: none"> Begin new employee orientations and supervisor briefings for new Program hires and their supervisors. Ensure existing hires and their supervisors have completed the orientation or briefing. Reach out to City departments that have not yet submitted a request for referrals from our Program and/or encourage more departments to utilize Program. Assess strategies to include additional City job classifications for hire through the Program. Currently, departments may utilize the Program to fill vacancies for six classifications: Administrative Clerk, Maintenance Laborer, Garage Attendant, Gardener Caretaker, Tree Surgeon Assistant, and Custodian. Add Animal Care Assistant as an entry-level classification. 	N	EWDD, Personnel	EWDD: Donny Brooks; Personnel: William Weeks
9C - Employment Development Programs for Homeless Youth	<ul style="list-style-type: none"> In addition to LA:RISE, the EWDD is also implementing the second year of the Performance Partnership Pilot (P3) regional approach, which aligns funding/resources from state, county and other local partners to the newly procured 14-center YouthSource system and increases resources to probation, foster care, homeless, and other transitional age youth. A Strategic Plan was developed and released in July 2017 that includes recommendations for system alignment and resource sharing. 	<ul style="list-style-type: none"> Assess 8,000 young adults, predominately high school dropouts, foster, probation and homeless (75 percent disconnected youth) through YouthSource System and Performance Pilot Partnership to increase educational, career, social well-being, and housing outcomes. Goals for the number of foster care youth have not been established. The P3 working collaborative meets quarterly at the LA Chamber of Commerce; the next meeting is on February 22, 2018. 	N	EWDD, LAPD	EWDD: Donny Brooks; LAPD: Dominic Choi

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
9D - Centralized Homeless Donation Coordination in LA County	<ul style="list-style-type: none"> A joint report from the Chief Legislative Analyst (CLA) and City Administrative Officer (CAO) pending before the Homelessness and Poverty Committee includes a recommendation to request the City Attorney to prepare and present an Ordinance to establish the Homeless Services and Financial Assistance Trust Fund to accept gifts, contributions, donations and bequests to the City to support homeless services, however this recommendation was received and filed. 	<ul style="list-style-type: none"> Report back pending. 	N	CAO, CLA	CAO: Meg Barclay; CLA: Ivania Sobalvarro
9E - Homelessness Prevention for Former Foster Care Youth	<ul style="list-style-type: none"> See strategies 9A and 9C. 	<ul style="list-style-type: none"> Assess 8,000 young adults, predominately high school dropouts, foster, probation and homeless (75 percent disconnected youth) through YouthSource System and Performance Pilot Partnership to increase educational, career, social well-being, and housing outcomes. Goals for the number of foster care youth have not been established. The P3 working collaborative meets quarterly at the LA Chamber of Commerce; the next meeting is on February 22, 2018. 	N	EWDD, LAHSA, HSC	EWDD: Donny Brooks; LAHSA: Will Lehman; HSC: Meg Barclay, Jack Reef, Lisa Salazar

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
9F - Expand Youth Homeless Services	<ul style="list-style-type: none"> • Measure H spending has resulted in expanded housing and services for youth throughout the City of Los Angeles. • The procurement process for expansions of crisis and bridge housing funded through county strategy B3, and transitional housing through county strategy E14, began in August 2017, with awards finalized in November 2017 and a program start date of December 1st, 2017. • The procurement process for youth family reconnection, funded through county strategy E14, began in October 2017 with an expected program start date in Spring 2018. • The Homeless Youth Forum of Los Angeles (HYFLA) expanded to 20 members in Fall 2017 and advises LAHSA on the Youth CES and an effective response to youth homelessness. • By March 2017, LAHSA will work with YCES lead agencies to plan and execute SPA-level convenings with higher education focused on better identifying students experiencing homelessness and connecting students in need of housing assistance with YCES. 	<ul style="list-style-type: none"> • Begin expansion programming with Measure H funds for crisis and bridge housing, transitional housing, and drop-in center enhancements. • Initiate the expansion procurement process for family reconnection models. • Establish work plans for the three work groups within the Homelessness and Higher Education Work Group and the Homeless Youth Forum of Los Angeles. • Continue to support state and federal legislation that supports or increases housing and services for youth experiencing homelessness. • By March 2017, LAHSA will work with the Youth CES lead agencies to plan and execute SPA-level convenings with higher education focused on better identifying students experiencing homelessness and connecting students in need of housing assistance with YCES. • LAHSA will explore alternative avenues for determining the feasibility of partnering with schools of social work to utilize Master of Social Work candidates to provide case management services to youth experiencing homelessness, such as a survey of youth providers to gauge interest, capacity, and appropriate fit for utilizing MSW students. 	N	LAHSA	Will Lehman
9G - Emergency Shelter for Homeless Individuals with Pets	<ul style="list-style-type: none"> • Staffing changes have temporarily delayed these efforts. • Cost estimates are being gathered related to the portable kennels outlined in the strategy. It is expected that these kennels will be used for emergencies including winter shelters. 	<ul style="list-style-type: none"> • The Department is in the process of hiring a replacement AGM who will be responsible for continuing the efforts of this program. 	Y	Animal Services	Dana Brown
9H - Proposals to Assist Homeless Individuals and Their Pets	<ul style="list-style-type: none"> • The Department is continuing its efforts to widen the scope of services available at the Pet Services Center. • The amendments to the mobile vet contracts to allow reimbursement for vaccines will be completed upon the hire of the newly appointed Administrative AGM. 	<ul style="list-style-type: none"> • The contract amendments will be completed and mobile vet contractors will be reimbursed for providing vaccines to pets belonging to homeless pet owners. 	Y	Animal Services	Dana Brown

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
9I - Employment Development for Homeless Individuals with Pets	<ul style="list-style-type: none"> LAHSA and EWDD have identified several barriers that people experiencing homelessness with pets may experience. In order to address these barriers there are certain data we are gathering. Data is still being collected, LAHSA and EWDD need to convene collaborators and gather additional information from other departments such as Department of Disability, in order to obtain additional feedback and collaborate on the implementation of this strategy. 	<ul style="list-style-type: none"> Use data gathered to establish goals. 	N	EWDD, LAHSA	EWDD: Donny Brooks; LAHSA: Jeanette Robbins
9J - Social Impact Financing/Pay for Success	<ul style="list-style-type: none"> The social impact financing component of this strategy has so far proven to not be feasible due to the related financial liabilities and impact on the General Fund. For LA:RISE 3.0, a pay for success financial component exists for program participants that provides financial incentives to recognize employment milestones. 	<ul style="list-style-type: none"> Continue implementation of pay for success within LA:RISE program. 	N	EWDD	Donny Brooks
9K - Women's Homelessness - Domestic Violence	<ul style="list-style-type: none"> Funding to support the analysis was successfully rolled over to the current fiscal year from FY 2016-2017 with action by City Council. Once the HCID/LAHSA contract amendment is executed, HCID can release the funds to LAHSA, who will then execute its contract with Downtown Women's Center. 	<ul style="list-style-type: none"> Contract execution should be complete, and the gaps analysis underway, in Q3. 	Y	LAHSA, HCID, DV Task Force	LAHSA: Jessica Reed; HCID: Darryl Booker; DV Task Force: Dadine Shimoji
9L - Women's Homelessness Employment Development	<ul style="list-style-type: none"> LAHSA and EWDD have compiled and analyzed data to inform the strategy. Data was used to identify barriers to employment and develop solutions and interventions. EWDD is implementing the LA:RISE program that has a partnership with the Downtown Women's Center to provide employment specifically to women experiencing homelessness. In addition, EWDD has identified a total of 1,809 women that are enrolled with the workforce development system (JobsLA.org database), since July 1, 2017, with the barrier of homelessness identified, that are receiving some level of employment services that may include case management, training and/or subsidized work experience, which includes LA:RISE. LAHSA and EWDD hosted a collaborative meeting with community partners to share the strategy, provide an overview of data elements compiled by both LAHSA and EWDD, and to obtain feedback. 	<ul style="list-style-type: none"> EWDD will reconvene a partner collaborative meeting in February/March 2018 to regroup and compile updates. Goals for the number of homeless women to be served by the workforce development system has not been established. 	Y	EWDD, LAHSA	EWDD: Donny Brooks; LAHSA: Jeanette Robbins

Attachment 1 - Comprehensive Homeless Strategy Second Quarter (Q2) Status Summary by Strategy

Fiscal Year 2017-18: Q2

Strategy	Status Q2 Quarterly Performance Report	Next Steps	Priority	Dept.	Lead
10A - Full Funding for Affordable Housing Trust Fund	<ul style="list-style-type: none"> • See also Strategy 10D. • 387 HCID-financed affordable housing units completed in Q1 and Q2. 	<ul style="list-style-type: none"> • See Strategy 10D. 	Y	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10B - Establish the Homeless Services Trust Fund	<ul style="list-style-type: none"> • Separate account established by HCID for City-funded homeless services. 	<ul style="list-style-type: none"> • The City continues to work to identify funds for services. 	Y	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10C - Augment Supportive Housing Loan Fund & New Generation Fund	<ul style="list-style-type: none"> • Fund was augmented in Q1. No additional funding added in Q2. 	<ul style="list-style-type: none"> • Continue support for the City's Supportive Housing Loan Fund (SHLF). 	Y	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10D - New Funding Programs and Guidelines	<ul style="list-style-type: none"> • Proposition (Prop) HHH PSH Loan Program Regulations were approved the City Council December 13, 2017. • The Housing and Community Investment Department (HCID) successfully released a Proposition HHH Call for Projects for Winter 2017 and received 23 applications requesting \$217 million. • HCID will present the full list of Prop HHH PSH Loan Program recommendations to the Prop HHH Citizens Oversight and Administrative Oversight Committees in mid-February. • Projects are geographically distributed between Council Districts 2, 4, 8, 10 & 13. • Memorandum of Understanding (MOU) executed between HACLA, HCID, and the County to support development, operations, and supportive services in permanent supportive housing. According to the MOU, HCID will finance development of PSH units, HACLA will provide operating subsidies in the form of project-based Section 8 vouchers, and the County will fund supportive services in PSH units with County Measure H revenue. 	<ul style="list-style-type: none"> • Issue the second Prop HHH Call for Projects in February. • Project Expenditure Plan (PEP) will be presented to the Citizens Oversight and Administrative Oversight Committees in March 2018. • Prepare list of projects for Prop HHH FY 2018-19 bond issuance, and recommend additional funding amounts for 2018-19 bond issuance to allow for projects in second CFP to be added if they are ready to break ground in FY 2018-19. 	Y	HCID	Tim Elliott
10E - CAO and CLA Report on Desired Strategies	<ul style="list-style-type: none"> • CAO and CLA will track strategies' progress and performance. 	<ul style="list-style-type: none"> • Ongoing. 	N	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Headline Metrics	Notes
3A - Standardize First Responder Training for Homeless	LAPD	Number of persons placed in permanent housing through contact with HOPE Team	N/A*	N/A	Number placed in permanent housing	LAHSA will begin reporting this data in Q3.
	LAPD	Number of persons placed in temporary housing through contact with HOPE Team	N/A*	N/A	Number placed in temporary housing	LAHSA will begin reporting this data in Q3.
	LAPD	Number of persons referred to Los Angeles Homeless Services Authority (LAHSA)	N/A	N/A		LAPD will begin reporting on this data in Q3
	LAPD	Percent of HOPE Officers with MHIT Training	95%	95%		
	LAPD	Number of officers Citywide having completed Mental Health Intervention Training	Q1 HOPE Officers: 12 Q1 Officers Citywide: 170 Total Officers To Date: 1564	Q2 HOPE Officers: 1 Q2 Officers Citywide: 166 Total Officer To Date: 1743		
3B - Develop Encampment Engagement Protocol	BOS	Amount of hazardous materials collected (lbs)	9611.5	6274		
	BOS	Impoundments from noticed clean ups	513	683		
	BOS	Impoundments from un-noticed clean ups	440	700		
	BOS	Number of encampments	978	1078		
	BOS	Number of persons placed in temporary housing	N/A	N/A	Number placed in temporary housing	Data not yet available.
3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing	N/A	251	Number placed in temporary housing	Reporting period for this information is biannual. The "Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data covers Q1-Q2 of FY 2017-18. Next data will be available in Q4.
	LAPD	Number of persons identified in custody experiencing homelessness	5496	3597		Reporting period for this information is biannual. The "Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data covers Q1-Q2 of FY 2017-18. Next data will be available in Q4.
	LAPD	Number of persons in custody entered into CES or provided a referral by a service provider	579	1412		Reporting period for this information is biannual. The "Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data covers Q1-Q2 of FY 2017-18. Next data will be available in Q4.
	LAPD	Number of persons in custody interviewed by a service provider	263	418		Reporting period for this information is biannual. The "Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data covers Q1-Q2 of FY 2017-18. Next data will be available in Q4.
3E - Integration with County Health Sobering Centers	LAHSA	Number of clients placed in permanent housing upon discharge from a sobering center	N/A	N/A	Number placed in permanent housing	Data not yet available.
	LAHSA	Number of clients placed in temporary housing upon discharge from sobering center	N/A	N/A	Number placed in temporary housing	Data not yet available.
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Average length of stay in crisis/bridge housing	32	85		
	LAHSA	Length of time from assessment to housing match	137	118		
	LAHSA	Need and acuity level of persons obtaining permanent housing	Score 1-3 (1,023) Score 4-7 (2,527) Score 8+ (2,759)	Score 1-3 (664) Score 4-7 (2,070) Score 8+ (2,235)		
	LAHSA	Number of households screened and matched to a housing resource through CES	N/A*	338		
	LAHSA	Number of households that have moved into housing	2021	2101	Number placed in permanent housing	

Notes:
*Figure revised since release of Q1 report.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Headline Metrics	Notes
	LAHSA	Number of households who have increased their income by source of income	N/A	517	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percentage of persons that retain housing for 12 months	95%	90%	Number who retain housing from the date of placement	
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	7	N/A (Biannual)	Expansion of supply of affordable and homeless housing	Data reported biannually; next data will be available in Q3.
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Average length of stay in crisis/bridge housing (days)	29	80		
	LAHSA	Housing retention over the following year	100%	98%	Number who retain housing from the date of placement	
	LAHSA	Length of time from assessment to housing match (days)	N/A*	N/A		Data not yet available.
	LAHSA	Length of time from housing match to actual housing move-in (days)	N/A*	127		
	LAHSA	Number of families receiving diversion services that do not end up accessing homeless services through diversion efforts	N/A*	N/A		Data not yet available.
	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	411	524	Number who are prevented from becoming homeless or being discharged into homelessness	
	LAHSA	Number of households that receive services from multiple systems	N/A	N/A		Data not yet available.
	LAHSA	Number of matches being made from one SPA to another	N/A	N/A		Data not yet available.
	LAHSA	Number of referrals being made from one population system to another	N/A	N/A		Data not yet available.
	LAHSA	Number of TAY screened and matched to a housing resource through CES	508	387		
	LAHSA	Number of TAY who have moved into housing	184	175	Number placed in permanent housing	
	LAHSA	Percentage of families who were able to successfully prevent imminent homelessness	87%*	44%	Number who are prevented from becoming homeless or being discharged into homelessness	
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	0	1	Number placed in permanent housing	
	LAHSA	Number of people connected to CES as measured by a new VI-SPDAT survey through the parking program	7	8		

Notes:

*Figure revised since release of Q1 report.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Headline Metrics	Notes
	LAHSA	Number of people served	18	17	Number placed in temporary housing	
7B - Expand Rapid Re-Housing	LAHSA	Days from program entry into Housing	215	103		
	LAHSA	Number placed in Permanent Housing	500	609	Number placed in permanent housing	
	LAHSA	Total participants enrolled	4320	3893		
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites assessed	34	29		
	CAO	Number of sites identified for affordable housing development	8	0	Expansion of supply of affordable and homeless housing	
7G - Implement Existing & Recommend New CEQA Zoning Reforms	DCP	Number of projects that take advantage of the various CEQA streamlining measures, including the number of total units, affordable housing units and homeless housing units	3 projects with 917 units, 139 restricted affordable	N/A (Biannual)	Expansion of supply of affordable and homeless housing	Data reported biannually; next data will be available in Q3.
	DCP	Reductions in development timeframes for projects	N/A	N/A		Data not yet available.
7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of Landlord Housing Incentive Payment (HIP) inquiries	720	329		
		Number of landlords receiving incentive payment	497	312	Number placed in permanent housing	
7K - Development of Second Dwelling Units Pilot Program	DCP	Number of second dwelling units approved upon adoption of City second dwelling unit ordinance	2,081 applications, 631 permits issued	2,349 permits, 1,566 additional applications	Expansion of supply of affordable and homeless housing	Q1 data reported was to-date; Q2 data provides total permits to date and additional applications submitted in Q2.
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Average length of stay in shelter	28	90		
	LAHSA	Percent of adults exiting bridge housing to permanent housing	43*%	50%	Number placed in permanent housing	The performance target for bridge housing is 50% for families and 80% for individuals and youth.
	LAHSA	Percent of participants that see an increase in income	10%	12%	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percent shelter and bridge housing utilization	N/A	N/A		Data not yet available.
7S - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	15	0	Expansion of supply of affordable and homeless housing	
	HCID	Number of owners outreached regarding extending affordability covenants or renewal of housing assistance contracts	2 Owners (70 Units) FY 17-18 Q 1	5 Owners (50) FY 17-18 Q 2		
	HCID	Number of tenants living in at-risk properties educated about their tenant rights, responsibilities and options when an affordability covenant and/or rental assistance contract is at-risk of expiration or termination	N/A	N/A	Number who are prevented from becoming homeless or being discharged into homelessness	Data not yet available.
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of individuals recruited	278	376		
	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	278	376		

Notes:
*Figure revised since release of Q1 report.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Headline Metrics	Notes
	EWDD	Number of people placed in competitive employment	20	54	Number who gain employment or enroll in vocational training/education	
	EWDD	Participants provided with retention supports after social enterprise job experience	20	54		
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/Personnel	Number of individuals recruited	729	922		
	EWDD/Personnel	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A		
	EWDD/Personnel	Number of people placed in competitive employment	15	23	Number who gain employment or enroll in vocational training/education	
	EWDD/Personnel	Participants provided with retention supports after social enterprise job experience	N/A	N/A		
9C - Employment Development Programs for Homeless Youth	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	112	286		
	EWDD	Number of individuals recruited	112	194		
	EWDD	Number of people placed in competitive employment	N/A	N/A		
	EWDD	Participants provided with retention supports after social enterprise job experience	N/A	N/A		
9E - Homelessness Prevention for Former Foster Care Youth	LAHSA	Number of youth housed or connected with services	N/A	N/A		
9I - Employment Development for Homeless Individuals with Pets	EWDD	Number of individuals recruited	N/A	N/A		
	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A		
	EWDD	Number of people placed in competitive employment	N/A	N/A		
	EWDD	Participants provided with retention supports after social enterprise job experience	N/A	N/A		
9L - Women's Homelessness - Employment Development	EWDD/LAHSA	Number of women employed	1455*	1318	Number who gain employment or enroll in vocational training/education	
	EWDD/LAHSA	Number of women experiencing homelessness who are unemployed (or who do not report earned income)	8841*	8514		
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Permanent Housing Units Created	316	387	Expansion of supply of affordable and homeless housing	
		Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	\$89,083,314	N/A (Annual)	Expansion of supply of affordable and homeless housing	Bond issuances reported annually.

Notes:

*Figure revised since release of Q1 report.

Strategy	Lead	Strategy-Specific Metric	Metrics at Q1 FY 2017-18	Metrics at Q2 FY 2017-18
Expansion of supply of affordable and homeless housing				
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	7	N/A**
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites identified for affordable housing development	8	0
7G - Implement Existing & Recommend New CEQA Zoning Reforms	DCP	Number of projects that take advantage of the various CEQA streamlining measures, including the number of total units, affordable housing units and homeless housing units	3 projects with 917 units, 139 restricted affordable	N/A**
7K - Development of Second Dwelling Units Pilot Program	DCP	Number of second dwelling units approved upon adoption of City second dwelling unit ordinance	2,081 applications, 631 permits issued	2,349 permits, 1,566 additional applications
7S - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	15	0
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Permanent Housing Units Created	316	387
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	\$89,083,314	N/A**
Number placed in permanent housing				
3A - Standardize First Responder Training for Homeless	LAPD	Number of persons placed in permanent housing through contact with HOPE Team	N/A*	N/A
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households that have moved into housing	2021	2101
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of TAY who have moved into housing	184	175
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	0	1
7B - Expand Rapid Re-Housing	LAHSA	Number placed in Permanent Housing	500	609
7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of landlords receiving incentive payment	497	312
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of adults exiting bridge housing to permanent housing	43%*	50%
Number placed in temporary housing				
3A - Standardize First Responder Training for Homeless	LAPD	Number of persons placed in temporary housing through contact with HOPE Team	N/A*	N/A
3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing	N/A	251
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people served	18	17
Number who are prevented from becoming homeless or being discharged into homelessness				
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	411	524
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Percentage of families who were able to successfully prevent imminent homelessness	87%*	44%
Number who Retain Housing from Date of Placement				
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Percentage of persons that retain housing for 12 months	95%	90%
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Housing retention over the following year	100%	98%
Number who gain employment or enroll in vocational training/education				
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households who have increased their income by source of income	N/A	517
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of participants that see an increase in income	10%	12%
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of people placed in competitive employment	20	54
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/ Personnel	Number of people placed in competitive employment	15	23
9L - Women's Homelessness - Employment Development	EWDD/ LAHSA	Number of women employed	1455*	1318

Notes:

*Figure revised since release of Q1 report.

**Data not available on a quarterly basis.