Rapid Re-Housing (RRH):
Overview and Analysis
Time Period 7/1/18 thru 4/30/19

Homeless Strategy Committee, City of Los Angeles
May 30, 2019
Overview of Rapid Re-Housing

Rapid Re-Housing programs assist individuals, youth, and families living on the streets or in emergency shelters solve the practical and immediate challenges of obtaining permanent housing while: reducing the amount of time they experience homelessness, avoiding a near-term return to homelessness, and linking to community resources that enable them to achieve housing stability in the long-term.

- Housing Identification Assistance;
- Financial Assistance—time-limited rent and move-in assistance; &
- Case Management and Supportive Services.
Rapid Re-Housing Process: Navigation and Search

CES Collaboration

01

Case Management

02 Admission, Intake & Assessment

03

04 Housing and Service Plans

05 Housing Search

Los Angeles HOMELESS SERVICES AUTHORITY
Working Together to End Homelessness in Los Angeles
Rapid Re-Housing Process: Post Placement

1. Housing Attainment
2. Financial Assistance
3. Customer Service Supports for Landlords
4. Case Closing and Program Completion
Rapid Re-Housing: Eligible Financial Expenses

- Security Deposit
- Rental Assistance
- Utility Deposit
- Utility Assistance
- Utility Arrears
- Fees: Tenant, Broker, etc.
- Essential Furnishings
- Moving Costs
- Employment
- Reunification Assistance

LAHSA has the ability to extend and/or allow other justified costs to support participants and agencies.
## RRH Contract Information by Population

<table>
<thead>
<tr>
<th>Population</th>
<th>Total Number of Contracts</th>
<th>Funding Amount</th>
<th>Funding Per Participant Served</th>
<th>Total Contracted to Serve</th>
<th>Served (as of 4/30/19)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults</td>
<td>21</td>
<td>$29.3m</td>
<td>$9,350</td>
<td>3,092</td>
<td>3,647</td>
</tr>
<tr>
<td>Families</td>
<td>28</td>
<td>$26.2m</td>
<td>$21,824</td>
<td>1,794</td>
<td>4,443</td>
</tr>
<tr>
<td>Youth</td>
<td>12</td>
<td>$6.2m</td>
<td>$11,200</td>
<td>553</td>
<td>678</td>
</tr>
<tr>
<td>Total</td>
<td>61</td>
<td>$61.7m</td>
<td>N/A</td>
<td>5,439</td>
<td>8,768</td>
</tr>
</tbody>
</table>
RRH Unique Client Demographics for FY 18-19

8,953 Head of Households

Race/Ethnicity

- 57% Black
- 26% White - Hispanic
- 13% White - Non Hispanic
- 2% Multiracial
- 1% Asian
- 1% American Indian
- 1% Native Hawaiian or Other

Gender

- Female: 69%
- Male: 30%
- Trans Female: 0%
- Data not collected: 0%
- Trans Male: 0%
- Gender Non-Conforming: 0%
- Client doesn’t know: 0%
- Client refused: 0%

Age

- 1% 0-18
- 17% 19-25
- 66% 26-54
- 12% 55-64
- 4% 65+

Los Angeles Homeless Services Authority
Working Together to End Homelessness in Los Angeles
RRH Priority Scores

System Priority Scores by Percentage

Acuity scores are grouped into 3 priority scores. Clients with higher scores may need more assistance due to greater vulnerability. Acuity score ranges are as follows:

Adults/Youth: Priority 1: Acuity 0 - 3  Priority 2: Acuity 4 - 7  Priority 3: Acuity 8 - 17
Family: Priority 1: Acuity 0 - 3  Priority 2: Acuity 4 - 8  Priority 3: Acuity 9 - 22
**Exits to Permanent Housing**

<table>
<thead>
<tr>
<th>FY</th>
<th>Adult</th>
<th>Families</th>
<th>Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 15-16</td>
<td>92 (10%)</td>
<td>827 (89.8%)</td>
<td>2 (0.2%)</td>
</tr>
<tr>
<td>FY 16-17</td>
<td>580 (41%)</td>
<td>804 (57%)</td>
<td>24 (2%)</td>
</tr>
<tr>
<td>FY 17-18</td>
<td>960 (46%)</td>
<td>946 (46%)</td>
<td>164 (8%)</td>
</tr>
<tr>
<td>FY 18-19 *</td>
<td>965 (52%)</td>
<td>687 (37%)</td>
<td>207 (11%)</td>
</tr>
</tbody>
</table>

* FY 18-19 is forecasted through the end of the fiscal year.
### Exit Destinations for RRH

#### FY 18-19 Exit Destinations for RRH by System

<table>
<thead>
<tr>
<th>Exit Destination</th>
<th>Adult</th>
<th>Family</th>
<th>Youth</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Housing</td>
<td>858</td>
<td>718</td>
<td>188</td>
<td>1764</td>
</tr>
<tr>
<td>Unknown</td>
<td>276</td>
<td>355</td>
<td>37</td>
<td>668</td>
</tr>
<tr>
<td>Unsheltered</td>
<td>213</td>
<td>124</td>
<td>4</td>
<td>341</td>
</tr>
<tr>
<td>Other</td>
<td>68</td>
<td>186</td>
<td>16</td>
<td>270</td>
</tr>
<tr>
<td>Temporary Housing</td>
<td>69</td>
<td>112</td>
<td>27</td>
<td>208</td>
</tr>
<tr>
<td>Institution</td>
<td>33</td>
<td>7</td>
<td>9</td>
<td>49</td>
</tr>
<tr>
<td>Deceased</td>
<td>11</td>
<td>6</td>
<td>1</td>
<td>18</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1528</strong></td>
<td><strong>1508</strong></td>
<td><strong>282</strong></td>
<td><strong>3318</strong></td>
</tr>
</tbody>
</table>
Returns to Homelessness by Priority Score

Timeframe of Returns: 7/1/2016–03/31/2019

Exits to PH: 7,332
Returns to Homelessness: 647
Current Retention Rate: 91%
Average Length of Stay for RRH Clients

<table>
<thead>
<tr>
<th>Month &amp; Year</th>
<th>Adults</th>
<th>Families</th>
<th>Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jul 18</td>
<td>274</td>
<td>214</td>
<td>164</td>
</tr>
<tr>
<td>Aug 18</td>
<td>266</td>
<td>285</td>
<td>234</td>
</tr>
<tr>
<td>Sep 18</td>
<td>324</td>
<td>255</td>
<td>218</td>
</tr>
<tr>
<td>Oct 18</td>
<td>224</td>
<td>244</td>
<td>193</td>
</tr>
<tr>
<td>Nov 18</td>
<td>302</td>
<td>260</td>
<td>244</td>
</tr>
<tr>
<td>Dec 18</td>
<td>270</td>
<td>255</td>
<td>265</td>
</tr>
<tr>
<td>Jan 19</td>
<td>249</td>
<td>284</td>
<td>265</td>
</tr>
<tr>
<td>Feb 19</td>
<td>250</td>
<td>338</td>
<td>255</td>
</tr>
<tr>
<td>Mar 19</td>
<td>306</td>
<td>261</td>
<td>299</td>
</tr>
<tr>
<td>Apr 19</td>
<td>322</td>
<td>273</td>
<td>317</td>
</tr>
<tr>
<td>May 19</td>
<td>314</td>
<td>355</td>
<td></td>
</tr>
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Rapid Re-Housing Considerations

Housing Market Considerations

- Increasing rent costs
- Difficulty in identifying affordable units
- Participants feasibility in taking on market rents
- Services in some regions have been impacted
- Longer lengths of stay in RRH programs

Service Needs for Participants

- Wide range of acuity and needs of participants
- A large number of participants are in need of intensive services

Housing Location

- Landlord reluctance to waive financial and/or criminal background checks
- Landlord reluctance to accept 3rd party rent payments
- Less available units for RRH clients
Rapid Re-Housing (Housing Location Program)

The presence of screening criteria in conjunction with high rental rates compared to a participant's household income is a challenge expressed by providers.

Out of all units acquired through the Housing Location Program (N=1001 Units):
- 56% require No Evictions,
- 69% require a Credit Check, &
- 66% require a Background Check.
Strategies to Improve RRH Outcomes

Increase funding for RRH programs
- For both case management and financial assistance

Improve connections to other systems of care
- Medical and mental health care
- Legal services
- Workforce development

Develop a transfer process to connect participants to higher levels of care (RRH to PSH)