



**LAHSA**

City of Los Angeles' Homeless Strategy Committee (HSC)

# Update on Strategy 4.3 – Street Outreach

Los Angeles Homeless Services Authority

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# “A crisis within a crisis”

Outreach in the time of COVID has meant a constant reimagining of how to provide life-saving and -sustaining resources safely and swiftly.

LAHSA has been key in making this happen





# Street-based services in times of crisis with no precedence

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- When other mainstream, health, social services closed, outreach teams didn't miss a beat
- Life for unsheltered was extremely difficult in early days of pandemic
  - Street outreach was a lifeline
- LAHSA and partners had to research and create safe ways to do this work
  - Create and recreate protocols for every single thing outreach workers do

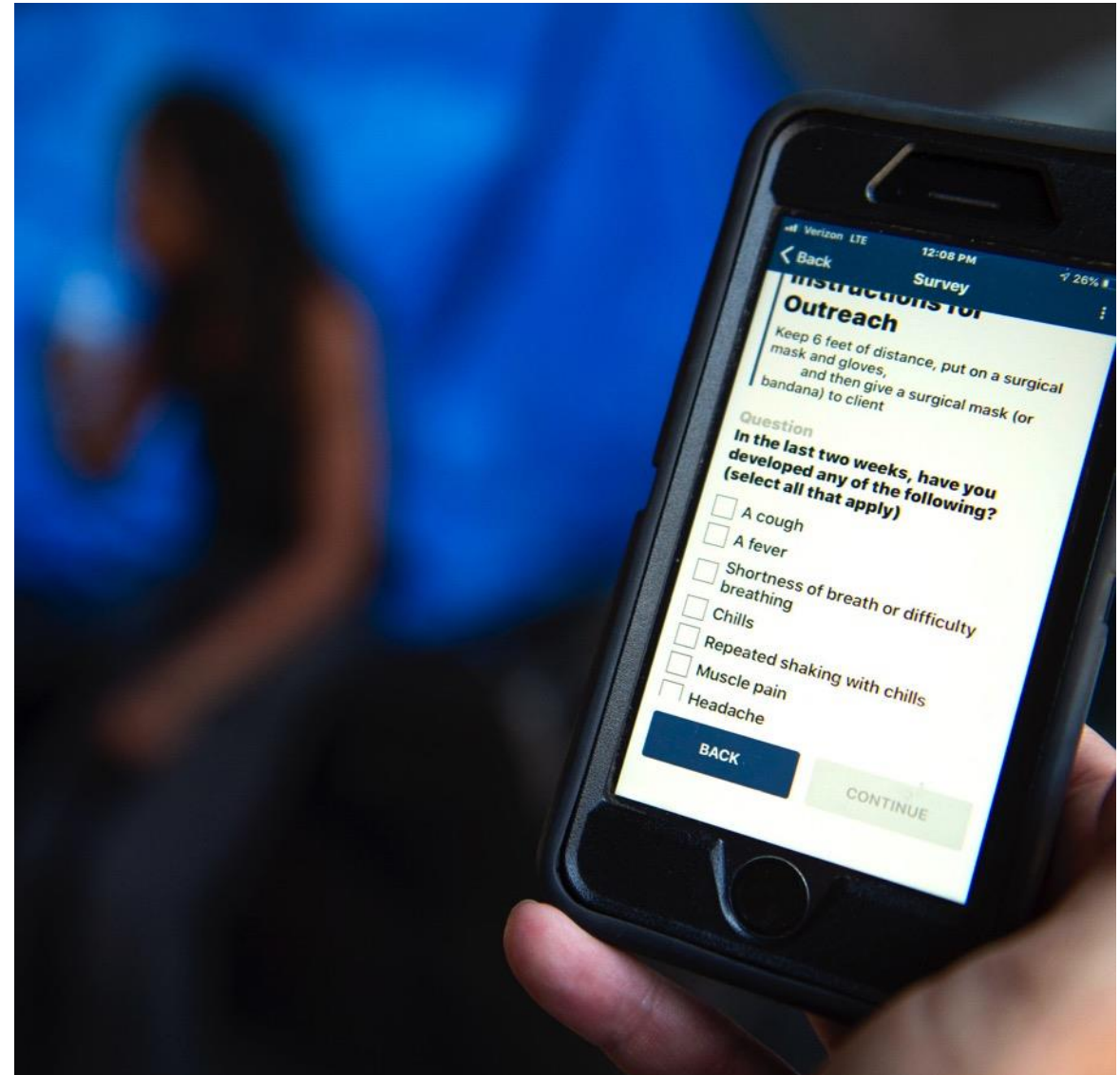




# HOTSPOT: COVID wellness checks

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- LAHSA with Akido Labs developed a cutting-edge app for outreach teams
  - provide wellness checks
  - triage COVID-symptomatic clients
  - connect clients to PRK
  - drive testing to potential outbreaks
- Conducted 42,520 wellness checks to date
- Identified almost 300 symptomatic people





# Getting unsheltered Angelenos safely indoors

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- LAHSA HET and partner outreach teams mobilized for thousands of interim housing opportunities throughout the pandemic
  - City of LA Recs and Parks (RAP) sites
  - Project Roomkey (PRK)
  - A Bridge Home
- Outreach teams played chief role in identifying, communicating, and connecting unsheltered people experiencing homelessness in record speed





320

Item 4



# Distributing key resources among the most vulnerable

- Outreach teams and coordinators established unprecedented distribution networks
  - PPE
  - Food
    - 4,500 meals a day
  - Hand washing kits
  - Hand sanitizer





# Education and training

- As early as March 2020, LAHSA worked closely with DHS medical team to create training curriculum on how to do outreach safely
- Started a weekly County-wide COVID training meet-up for all outreach teams that is still in place
- Supporting teams during this extremely difficult time remains mission critical





# Street-based COVID testing and vaccination

- Launched large-scale street-based testing with Mayor's office and City Fire in Skid Row and key City encampments
  - Connections to Isolation and Quarantine
  - Support for sheltering in place
  - Education on how to protect yourself and others
  - Other linkages
- Strong linkages to DHS/DPH testing
- Outreach workers prioritized to receive vaccines
- Just started vaccinations of 65+ PEH in encampments





## Key LAHSA City HET Outcomes from FY 20-21, Q1 and Q2

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**>3,000**

People contacted on the streets each Quarter

**>2,000**

Engaged with life sustaining resources and services each Quarter

**>400**

Moved into Interim Housing.



# Looking ahead

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- Continue this life-saving work
- Ramping up of vaccination of unsheltered PEH
- Connecting eligible clients to Roadmap and Recovery Rehousing resources



I'm in! A bathroom with a tub and a shower! 😊. Thank you!