



LAHSA

Housing Central Command

Los Angeles Homeless Services Authority
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Command

Homeless Strategy Committee Meeting

04/15/2021

Agenda

- 01** HCC Landing Page
- 02** Universal Housing Application
- 03** Agency Commitment
- 04** Inventory Reconciliation Data
- 05** PSH Utilization Data
- 06** Relationships with PSH providers
- 07** Successes
- 08** HCC Match to Move-In Timeline

The HCC landing page is now up on LAHSAs main website. The landing page offers the below resources for the community.



HCC – Home Page

- The Housing Timeline Goal
- Latest HCC News
- HCC Specific Videos and Trainings



HCC – About Page

- History of HCC
- HCC Operations Blog Posts with new and engaging topics revolving the housing process
- Dashboard of current projects



HCC – Universal Housing Application

- The Universal Housing Application is hosted on this page more on that on the next slide.

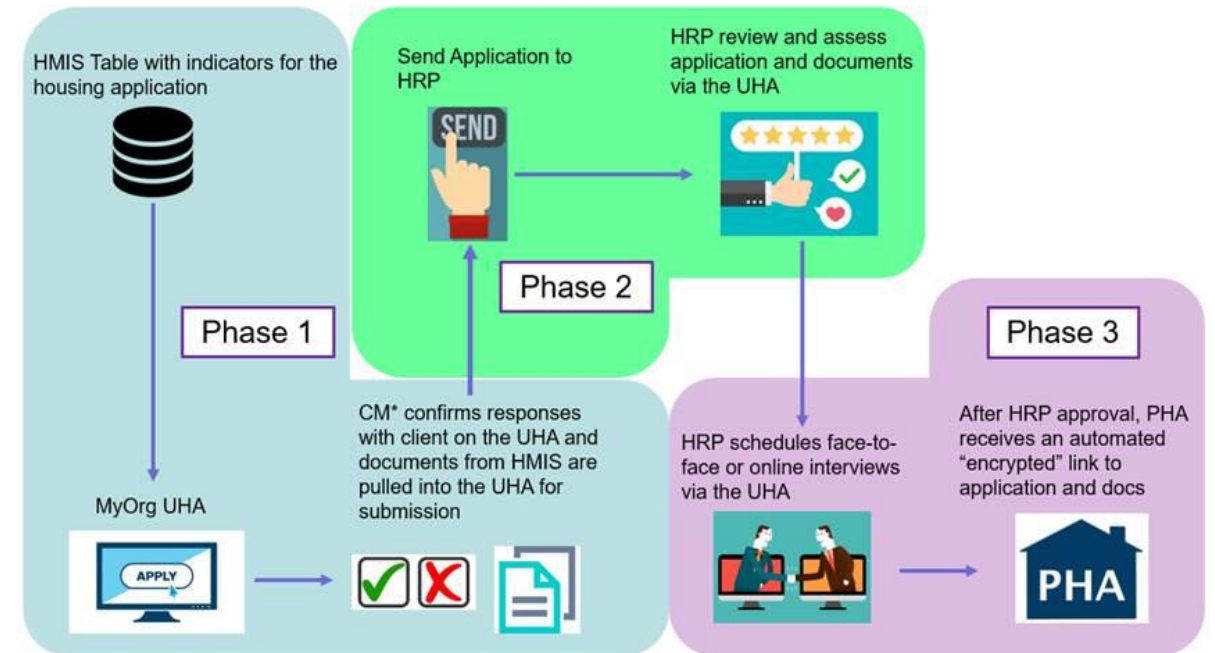
What is the Universal Housing Application?

- An online system that streamlines Project Based Supportive Housing Applications.
- A system that is fully integrated with HMIS, RMS, and other data systems so that we can finally understand where households are in the match to move-in timeline.
- A system that will provide better quality applications with a significantly less time to submission due to it being used by the Housing Resource Providers and in the future the Public Housing Authorities.



There are three main foundational elements that drive the UHA.

- **Automation:** due to the applications format, we are able to automate many aspects such as: Autofill from currently recorded data, Quality Assurance checks, and Continuity validations.
- **Simplification:** Prior to the UHA, the system had more than 15 different applications for PBV, the UHA consolidated those into one application.
- **Integration:** The key element of the application is being able to integrate the UHA in the entire housing resource workflow which includes, homeless service providers, housing resource providers and the public housing authorities.



*CM = Case manager, Housing Navigator, ICMS etc.

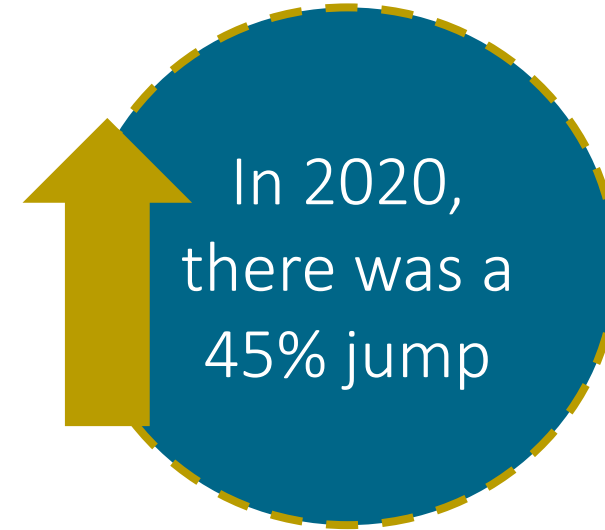
Agency Commitments in 2021

HCC has actively engaged partners from both the city and county participating in weekly planning, problem solving, and strategic planning meetings, including HACLA, HCID, LACDA, DHS, DMH, DPSS, VA, and Enterprise Community Partners.

Housing Central Command 2021



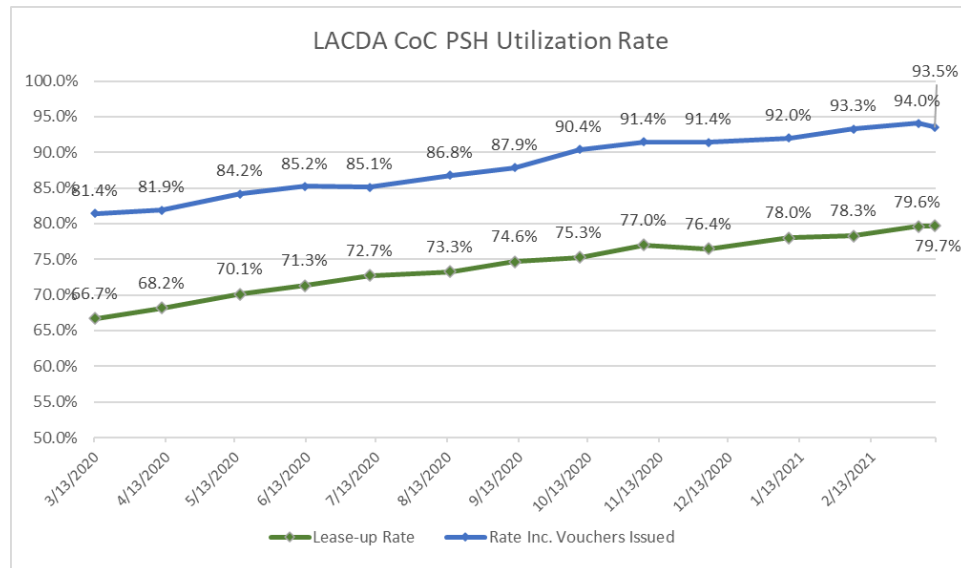
SPA	2017	2018	2019	2020	2021	ALL
1	3	70	287	146	26	532
2	24	101	240	793	56	1214
3	12	155	84	370	44	665
4	78	413	1145	3313	173	5122
5	16	129	163	279	31	618
6	54	232	340	542	118	1286
7	18	69	204	137	26	454
8	37	90	141	142	7	417
Multiple	0	230	608	143	46	1027
Grand Total	242	1489	3212	5865	527	11335



For the past three years, we have seen inventory reconciliation **increase substantially year over year.**

Data and Findings of PSH Utilization

Combined LACDA/HACLA	3/2020	6/2020	9/2020	10/2020	11/2020	12/2020	1/2021	2/2021
Combined Utilization	79.5%	82.8%	84.9%	86.8%	87.1%	87.7%	87.8%	88.0%
Change in Utilization	0.0%	3.2%	5.3%	7.3%	7.5%	8.1%	8.3%	8.5%



We have witnessed a steady incline of PSH utilization over the last year, a change of nearly

8.5%

compared to this time last year. Also, we have seen a

13%

jump in leased units since March 2020.

HCC – PSH Provider Relationships

Ongoing Meetings

Topics range from standard updates to addressing issues real time.

- **Weekly:** PSH provider/property management calls to discuss individual properties

Barrier Busting

Topics include, data discrepancies, review of process bottlenecks, collaborative engagement

- **Monthly:** One-on-one leadership calls.
- **Monthly:** PSH provider calls with Enterprise

HCC Successes

1

**Authorized
Designated
Signatory
Doc**

2

**Data
Integration:**

- DHS
- HACLA
- LACDA

3

**Document
Specialist
integration
and so
many
documents
now
captured in
HMIS**

HCC Match to Move- in Timeline

HCC has been engaging both the Public Housing Authorities and the Housing Resource Providers to get to a goal of an avg. match to move in timeline of **21 day to housing**.

These timelines are predicated on document readiness and the rollout of the universal housing application.

Match
(Known)

Application
?

Approval
?

Move-In
(Known)

Alert RMS
(Known)

Schedule
?

Referral
?

COE-Issuance
?